



CANCELLATION RULES OF LODGES

1.	Till 02 Days & Above -10% of the room will be deducted.
2.	Till 01 Days -30% of the room rent will be deducted.
3.	Same day- No Refund.
4.	More ever ,Sunday & Holidays would not be excluded for calculation of cancellation charges.
5.	For part Cancellation , normal refund rules will be charged as per rules.
6.	Refund admissible only upon production of the original reservation ticket.
7.	For Hollong Tourist Lodge – No refund admissible.
8.	Booking can be Pre/Postponed once four days before the date of check-in, However reservation once Pre/Postponed cannot be cancelled.



CANCELLATION RULES OF SUNDERBAN PACKAGE TOURS

Percentage Of Deduction on 100% Advance	
1.	15 Days and more excluding the Date of Journey- 40% Upon package rate.
2.	Between 15 Days and 7Days excluding the Date of Journey-60%.
3.	Less than 7 Days- No Refund. Excluding The Date of Journey.



PACKAGE TOUR CANCELLATION RULES

1.	Before 30Days- 15% Deduction.
2.	Before 15 Days-25% Deduction.
3.	Before 7 Days-50% Deduction.
4.	Before 3 Days-80% Deduction.
5.	Less Than 3 Days-No Refund.
6.	No Refund for City Tour & Sharodutsav Tour.